



RETURNS ASSISTANT

Would you describe yourself as organized and rigorous? Do you have a good ability to adapt and to work with computer software?

Performance, innovation, and family mean something to you and inspire you?

We have what you are looking for as we are currently looking for a Returns Assistant for our SPYPOINT division.

The Techno-X Group and its companies are inspired by the desire to surpass themselves and push the limits. We are revolutionizing the fields of security, technology, customer service, and outdoor activities, thanks to our innovative products and services.

You want to know more?

- You will receive customer returns (products to be repaired, warranty replacement, credit).
- You will validate the sender's information as well as fill in the information in the software.
- You will verify the products to determine if they are still under warranty or not (physical breakage).
- You will determine, after the verification, which procedure to follow (exchange, repairs, customer service).
- You will follow our products' return policies.
- You will pack the products and prepare the paperwork for shipping.
- You will fill out the credit form according to the established procedure.
- You will manage the warehouse inventory.

Why should you choose the Techno-X Group?

- First of all, a work environment where family, innovation, and performance are valued!
- A work-life balance.
- Schedule flexibility for early and late risers.
- A 24/7 free access to online doctors.
- A diversified company with a variety of challenges: you can't get bored.
- A group insurance, because we want to take care of our people.

It is now your turn to tell us about yourself. All you have to do is apply!

